

**The White Book**  
February 2012

Contacts in government  
departments and agencies

The White Book is a contacts book listing communications staff in government departments and agencies, including those of the London, Scottish, Welsh and Northern Ireland Assemblies, and regulators. It includes staff working in marketing, internal communications, stakeholder relations and digital media as well as press officers. It also includes communications staff from other organisations such as the TUC, CBI, Metropolitan Police, Association of Chief Police Officers and the BBC.

It is designed to help journalists and the staff of the organisations listed.

Whilst every effort is taken to ensure the accuracy of the information in this book, the Government Communications Network (GCN) does not accept responsibility for any errors that may have occurred.

This book is available as a searchable interactive .pdf file from the Internet at <https://gcn.civilservice.gov.uk>

### **Government Telecommunications Network (GTN):**

GTN numbers are given in this book as a reminder to civil servants that private circuits or tie-lines exist between some government offices. Instructions on this system are given in GTN Dialling Codes directory. Contact your local Office Services Branch if in doubt.

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1 Arts Council England  
1 Association of Chief Police Officers of England, Wales and Northern Ireland (ACPO)  
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2 Audit Commission  
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3 Big Lottery Fund  
4 Big Lottery Fund Northern Ireland  
4 Big Lottery Fund Scotland  
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4 Biotechnology and Biological Sciences Research Council  
4 Boundary Commission for England  
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8 Buckingham Palace Press Office  
8 Business, innovation & skills, Department for (Bis)  
11 Cabinet Office and Prime Minister's Office Communications  
16 Care Council for Wales/Cyngor Gofal Cymru  
16 Care Quality Commission  
17 CBI (Confederation of British Industry)  
18 Certification Office for Trade Unions and Employers Associations  
18 Charity Commission  
18 Child Exploitation and Online Protection (CEOP) Centre  
19 Child Maintenance and Enforcement Commission  
19 Child poverty unit  
19 Children and Family Court Advisory and Support Service (CAFCASS)  
19 Civil Aviation Authority  
20 Clarence House  
20 Committee on Standards in Public Life  
21 Communications, Office of (Ofcom)  
21 Communities and Local Government, Department for  
22 Companies House  
22 Competition Commission  
22 Consumer Council for Water  
22 Countryside Council for Wales Cyngor Cefn Gwlad Cymru  
23 Courts & Tribunals Service, HM  
23 Crafts Council  
23 Criminal Cases Review Commission  
23 Criminal Injuries Compensation Authority

24 Crown Office and Procurator Fiscal Service  
24 Crown Prosecution Service (CPS)  
25 CSSC Sports & Leisure (Civil Service Sports Council)  
25 Culture, Media and Sport, Department for  
27 Defence Infrastructure Organisation (DIO)  
27 Defence Science and Technology Laboratory (Dstl)  
28 Defence Support Group (DSG)  
28 Defence, Ministry of (MOD)  
31 Defence, Ministry of (MOD) - Royal Navy  
33 Defence, Ministry of (MOD) - Army  
35 Defence, Ministry of (MOD) - RAF  
37 Defence, Ministry of (MOD) - MDPGA  
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37 Disability Issues, Office for (ODI)  
37 Drinking Water Inspectorate  
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38 Driving Standards Agency  
133 ECGD - the UK Export Credit Agency - see UK Export Finance page 133  
39 Economic and Social Research Council  
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40 Education, Department for  
41 Electoral Commission  
41 Energy and Climate Change, Department of  
42 Engineering and Physical Sciences Research Council  
43 English Heritage  
43 Environment Agency for England and Wales  
44 Environment, Food and Rural Affairs, Department for  
46 Equality and Human Rights Commission (EHRC)  
47 Equality Commission for Northern Ireland  
47 European Bank for Reconstruction and Development  
47 European Commission  
48 European Medicines Agency (EMA)  
48 European Parliament UK Office  
48 Fair Access, Office for (OFFA)  
49 Fair Trading, Office of (OFT)  
50 Financial Services Authority (FSA)  
50 Financial Services Compensation Scheme  
51 Food Standards Agency  
53 Foreign and Commonwealth Office (FCO)  
55 Forestry Commission  
56 Gambling Commission  
57 Gangmasters Licensing Authority  
57 Gas and Electricity Markets, Office of (Ofgem)  
57 General Social Care Council  
58 Government Communication Network (GCN)  
58 Government Communications Headquarters (GCHQ)  
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59 Health, Department of

63 Health Protection Agency (HPA)  
65 Heritage Lottery Fund  
65 Higher Education Funding Council for England  
66 Highways Agency  
67 Historic Royal Palaces  
67 Historic Scotland  
68 Home Office  
72 Homes and Communities Agency  
72 Human Fertilisation and Embryology Authority (HFEA)  
72 Human Genetics Commission (HGC)  
72 Human Tissue Authority  
73 Identity and Passport Service  
73 Immigration Services Commissioner, Office of the  
73 Independent Complaints Reviewer (ICR)  
74 Independent Police Complaints Commission (IPCC)  
74 Information Commissioner's Office  
75 Insolvency Service  
75 Inspectorate of Constabulary, HM (HMIC)  
75 Inspectorates of Prisons and Probation, HM  
75 Intellectual Property Office  
76 International Development, Department for (DfID)  
78 Invest Northern Ireland (Invest NI)  
78 Joint Nature Conservation Committee (JNCC)  
79 Judicial Appointments Board for Scotland  
79 Judicial Appointments Commission  
79 Judicial Office  
79 Judicial Office for Scotland  
80 Justice, Ministry of (MoJ)  
83 Land Registry  
84 Law Commission  
84 Leader of the House of Commons, Office of the  
84 Legal Services Commission  
85 Local Administration in England, Commission for (Local Government Ombudsman)  
85 Local Government Association  
85 Local Government Boundary Commission for Wales  
85 Local Government Information Unit  
86 London Assembly  
86 London TravelWatch  
86 Manpower Economics, Office of  
87 Maritime and Coastguard Agency (MCA)  
87 Medical Research Council  
87 Medicines and Healthcare Products Regulatory Agency (MHRA)  
88 Met Office  
88 Metropolitan Police Service  
91 Monitor (Independent Regulator of NHS Foundation Trusts)  
92 National Archives, The  
92 National Audit Office  
92 National Employment Savings Trust (NEST)

93 National Fraud Authority  
93 National Institute for Health and Clinical Excellence  
93 National Lottery Commission  
94 National Patient Safety Agency  
94 National Policing Improvement Agency  
94 National Savings and Investments  
95 National Statistics, Office for  
95 National Treatment Agency for Substance Misuse (NTA)  
96 Natural England  
96 Natural Environment Research Council  
97 Natural History Museum  
97 Natural Resources Institute  
98 NHS Blood and Transplant  
98 NHS Institute for Innovation and Improvement  
98 NHS Protect  
98 Northern Ireland Assembly  
98 Northern Ireland Courts and Tribunals Service  
104 Northern Ireland Office Information Service  
105 Northern Ireland Social Care Council (NISCC)  
105 Northern Ireland Tourist Board  
105 Northern Lighthouse Board  
105 Nuclear Decommissioning Authority (NDA)  
106 Office of the Children's Commissioner  
106 Ofwat (the Water Services Regulation Authority)  
106 Ordnance Survey  
107 Parliament  
108 Parliamentary and Health Service Ombudsman (PHSO)  
108 Parole Board for England and Wales  
108 Passenger Focus  
108 Pension Protection Fund  
109 Pensions Regulator  
109 Planning Inspectorate  
110 Police Service of Northern Ireland Headquarters  
11 Prime Minister's Office Communications see page 11 along with Cabinet Office  
110 Public Guardian, Office of the  
110 Qualifications and Examinations Regulation, Office of (Ofqual)  
111 Rail Regulation, Office of (ORR)  
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111 Regulation and Quality Improvement Authority  
112 Revenue & Customs, HM  
114 Royal Botanic Gardens, Kew  
114 Royal Mint  
114 Royal Parks  
115 Rural Payments Agency  
115 Schools Network, The  
115 Science and Technology Facilities Council  
116 Science Museum  
116 Scotland Office

116 Scottish Environment Protection Agency (SEPA)  
117 Scottish Government Communications Directorate  
121 Scottish Natural Heritage / Dualchas Nadair na h-Alba  
121 Scottish Parliament  
122 Scottish Qualifications Authority  
122 Scottish Social Services Council  
123 Security Industry Authority  
123 Sentencing Council, Office of the  
123 Serious Fraud Office (SFO)  
124 Serious Organised Crime Agency (SOCA)  
124 Service Personnel and Veterans Agency  
124 Skills for Care  
125 Skills for Justice  
125 Skills Funding Agency  
125 Sport England  
125 Sport Northern Ireland  
126 Sport Wales  
126 sportscotland  
126 Trades Union Congress (TUC)  
127 Transport, Department for  
130 Transport, for London (TfL)  
131 Transport, Scotland  
132 Treasury, HM  
133 Trinity House  
70 UK Border Agency see entry for Home Office page 70  
133 UK Debt Management Office  
133 UK Export Finance  
134 UK Hydrographic Office  
134 UK Space Agency  
134 UK Sport  
135 UK Statistics Authority  
135 UK Supreme Court  
135 UK Trade & Investment  
136 United Kingdom Atomic Energy Authority Culham Centre for Fusion Energy  
136 United Nations High Commissioner for Refugees (UNHCR)  
136 Valuation Office Agency  
136 Vehicle and Operator Services Agency (VOSA)  
137 Vehicle Certification Agency (VCA)  
137 Victoria and Albert Museum  
137 VisitBritain  
137 VisitEngland  
137 VisitScotland  
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138 Wales Office  
138 Welsh Government  
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*The Big Lottery Fund is the largest distributor of good cause funding raised by the National Lottery, funding health, education, environment and charitable purposes across the UK. The Fund is committed to bringing real improvement to communities and the lives of people in most need. The Fund's online newsroom: [www.biglotteryfund.org.uk/newsroom](http://www.biglotteryfund.org.uk/newsroom)*

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### **CARE COUNCIL FOR WALES/CYNGOR GOFAL CYMRU**

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*The Care Council for Wales has a duty to set and promote high standards of conduct and practice among social care workers and high standards in their training.*

*The Care Council will achieve this by:*

- *maintaining a register of social workers and social care workers;*
- *maintaining and reviewing Codes of Practice for social care workers and employers of social care workers;*
- *regulating social work qualifying and post qualifying training;*
- *ascertaining training needs and promoting training across the social care sector.*

*The Care Council for Wales delivers the functions of Skills for Care and Development, the Sector Skills Council for social care, children and young people, in Wales. Its sector skills role can enhance its influence to ensure a workforce fit for purpose now and into the future.*

*The intention is that the Care Council's strategic interface with employers and the Welsh Government will enable them to discharge the SSC function in Wales to:*

*\* increase demonstrably employer engagement in demand and investment in skills;*

*\* undertake national analysis of social care labour market and skills needs and demand;*

*\* inform the development of appropriate qualifications, including vocational qualifications, to ensure that they meet the needs of the sector in Wales and advise the Welsh Government on the priorities for funding.*

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*The Care Quality Commission is the single regulator of all health and adult social care in England. It brings together independent regulation of health, mental health and adult social care – work formerly carried out by the Healthcare Commission, the Mental Health Act Commission and the Commission for Social Care Inspection.*

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*The Child Exploitation and Online Protection (CEOP) Centre is at the heart of tackling child sex abuse and links together the online world of the internet with offline consequences to deliver a totally holistic approach that is as much about educating children on the necessary steps to stay safe online as it is about tracking and bringing to account offenders. The organisation is built on partnership between law enforcement, children's charities and UK industry, is driven by intelligence and covers targeted stay-safe education programmes, victim identification, offender tracking, operational deployments as well as working with partners to provide victim support and to make technological advances safer by design.*

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*Cafcass is the non-departmental body created to look after the best interests of children in public and private law proceedings. Our role is to identify the best possible outcome for each child and then present it to the court, whilst ensuring their voice is heard.*

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*Ofcom is the regulator responsible for broadcasting, telecommunications and spectrum in the UK.  
Ofcom is now also responsible for postal services.*

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*The CICA is responsible for administering the UK-wide Government scheme for providing financial recompense to innocent victims of violent crime. The CICA now receives around 55,000 applications for compensation every year, and annually pays more than £200 million to victims of violent crime. It is a NDPB sponsored by the Ministry of Justice.*

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*The Department is Scotland's sole national prosecution service. It also investigates sudden and suspicious deaths, carries out independent inquiries into complaints of criminal conduct by police officers and administers property falling to the Crown.*

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*All aspects of food safety and standards – from farm to fork – are now the responsibility of a single organisation, the UK Food Standards Agency, which came into being on 1 April 2000. The Agency is accountable to Parliament through the Secretary of State for Health and has offices in London, Cardiff, Aberdeen and Belfast.*

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*The Gangmasters Licensing Authority (GLA) is the central UK authority responsible for regulating gangmasters and investigating illegality and the unlicensed supply of workers in agriculture, shellfish gathering, and the processing and packaging of food and drink products. This is in accordance with the requirements set out in the Gangmasters (Licensing) Act 2004. Its mission is to safeguard the welfare and interests of workers while ensuring gangmasters operate within the law. The GLA works with a wide range of government departments, agencies, police forces across the UK, and foreign embassies and authorities to tackle labour exploitation. A register of licensed gangmasters and details of those who have been revoked can be seen at [www.gla.gov.uk](http://www.gla.gov.uk).*

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*The GSCC came into being on 1 October 2001. It was set up in England under the Care Standards Act 2000 to establish codes of conduct and practice for social care workers and employers, to set up a register of social care workers and to regulate social work education and training. Similar bodies exist in Scotland, Northern Ireland and Wales.*

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*The Health Protection Agency is an independent organisation dedicated to protecting people's health in the United Kingdom. We do this by providing impartial advice and authoritative information on health protection uses to the public, to professionals and to government.*

*We combine public health and scientific expertise, research and emergency planning within one organisation. We work at international, national and regional and local levels and have many links with many other organisations around the world. This means we can respond quickly and effectively to new and existing national and global threats.*

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*The Local Government Information Unit (LGiU) is an award winning localist think tank and membership organisation. Our mission is to strengthen local democracy to put citizens in control of their own lives, communities and local services.*

*Our team of policy experts provide policy consultancy services, policy advice, learning and development programmes and events and conferences to our members, government departments and third and private sector organisations.*

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*The London Assembly holds the Mayor of London to account and investigates issues that matter to Londoners. The London Assembly External Relations Office handles all media enquiries relating to the business of the Assembly and its committees, acts as public and parliamentary liaison for the Assembly and organises Assembly events.*

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*London TravelWatch is the operating name of the London Transport Users Committee. It is the statutory body representing users of transport in and around London including the Underground, the National Rail network, London's bus network, Docklands Light Railway, Croydon Tramlink, taxis and other users of the Greater London Road Network. See also Passenger Focus (page 151) for National Rail outside of Greater London.*

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*Monitor is the independent regulator of NHS foundation trusts. Behind everything we do is the determination to see that patients get high quality care. We do this by making sure that NHS foundation trusts are well managed, legally set up and run, and have their finances in good order. Our approach works by regulating NHS foundation trusts in proportion to the risks they face, and placing responsibility for delivering excellent services firmly on trust boards. We have three main strands to our work:*

- *determining whether a trust is ready to become an NHS foundation trust;*
- *ensuring that NHS foundation trusts comply with the conditions they signed up to; and*
- *supporting NHS foundation trusts to perform and develop effectively.*

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*The National Fraud Authority (NFA), established in 2008, is the Government's strategic lead organisation on counter-fraud activity in the UK. The NFA's objectives include improving data sharing between public and private sectors, improving the level of support to victims and improving public awareness of fraud and self-protection from it. The NFA also runs Action Fraud, the UK's first national fraud reporting centre for victims of fraud.*

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Website: [www.natlotcomm.gov.uk](http://www.natlotcomm.gov.uk)

*The Corporate Affairs team provides support to both the National Lottery Commission and the Gambling Commission prior to the expected merger of the two Commissions in March 2013.*

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**MEDIA RELATIONS OFFICE**

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**NATIONAL TREATMENT AGENCY FOR SUBSTANCE MISUSE (NTA)**

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*The National Treatment Agency for Substance Misuse (NTA) is a special health authority which aims to improve the availability, capacity and effectiveness of treatment for drug misuse in England.*

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*The NHS Institute for Innovation and Improvement supports the NHS to transform healthcare for patients and the public by rapidly developing and spreading new ways of working, new technologies and world class leadership.*

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Victoria Little

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**OFFICE OF THE FIRST MINISTER AND DEPUTY FIRST MINISTER**

*Economic policy; equality; human rights; Executive Secretariat; liaison with the North/South Ministerial Council, British-Irish Council, British-Irish Intergovernmental Conference and Civic Forum; Liaison with the Northern Ireland Office on excepted and reserved matters; European affairs; international matters; liaison with the International Fund for Ireland; the Executive Information Service; community relations; Programme for Government; public appointments policy; honours; freedom of information; victims; women's issues; policy innovation; public service improvement.*

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**First Minister and Deputy First Minister Press Office**

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**Government Advertising Unit**

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*Written in plain language, nidirect brings together information from all government departments and agencies. It is organised under easily recognisable themes and also features online transactions, news and public information videos and campaigns.*

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*NISCC is a non-departmental public body, established under the Health and Personal Social Services Act (NI) 2001. It is responsible for increasing the protection of those who use social care services, their carers and the public, by ensuring staff and employers meet agreed standards of conduct, practice and training. Similar Councils have been established in England, Scotland and Wales. NISCC is also the Northern Ireland member of the UK alliance for the Sector Skills Council for Social Care, Children and Young People. NISCC functions include: issuing Codes of Practice for staff and employers; registering social care workers; regulating social work education and training; promoting social care education and training.*

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*Dr Maggie Atkinson is the Children's Commissioner for England. The Children's Commissioner's post and the Office of the Children's Commissioner were created under The Children Act 2004 to be the independent voice of children and young people, to champion their interests and bring their concerns and views to the national arena.*

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*The Planning Inspectorate is a joint Executive Agency of the Department for Communities and Local Government and the Welsh Government. The Inspectorate's main work is the processing of planning and enforcement appeals and holding examinations into local plans and community infrastructure levy charging schedules. It deals with Local Development Frameworks in England and Local Development Plans in Wales and other casework under planning, housing, environment and allied legislation. From April 2012, the Planning Inspectorate's remit will also include the examination of National Infrastructure Development proposals. It also carries out similar work for other Government Departments, particularly the Department for Environment, Food and Rural Affairs on access, rights of way and environmental appeals, and the Department for Transport on highway orders and other related work.*

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*Prime Minister Office Press Office staff can be found on page 11 along with Cabinet Office*

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*The Office of Qualifications and Examinations Regulation (Ofqual) is the independent regulator of qualifications, examinations and assessments in England and of vocational qualifications in Northern Ireland. We are responsible for maintaining standards and improving confidence through the regulation of awarding organisations that develop and deliver qualifications and assessments.*

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**RAIL REGULATION, OFFICE OF (ORR)**

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Media Relations Officer	Brian Clarke	020 7282 2094 brian.clarke@orr.gsi.gov.uk
Senior Executive, Customer Correspondence Team	Paul Wilkinson	020 7282 2018 paul.wilkinson@orr.gsi.gov.uk
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*Due to restructuring, recruitment to vacant posts is in progress.*

**INTERNAL AND EXTERNAL COMMUNICATIONS**

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Marketing & Events Manager	Vacant	0131 479 3808
Media Manager & Editor	Vacant	0131 528 3792
<b>Corporate Communications</b>		
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**Regional News**

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### STRATEGIC PLANNING AND RESOURCING

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*Kew Gardens, designated a World Heritage Site by UNESCO, holds the world's largest collection of living plants; a historic plant collection; scientific research laboratories; exhibition and entertaining facilities. It performs a leading role in international conservation and biodiversity issues, and is among the top five admission-charging visitor attractions in the UK. The garden at Wakehurst Place in Sussex, managed by Kew, is the National Trust's most visited site, and home of the Millennium Seed Bank.*

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### ROYAL MINT

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### ROYAL PARKS

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*The Royal Parks are: Bushy Park, The Green Park, Greenwich Park, Hyde Park, Kensington Gardens, The Regent's Park and Primrose Hill, Richmond Park and St James's Park.*

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**SCHOOLS NETWORK, THE**

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*The Schools Network, formerly the Specialist Schools and Academies Trust, is an independent, international, not for profit, membership organisation that works with schools to create a world-class education system.*

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**SCIENCE AND TECHNOLOGY FACILITIES COUNCIL**

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**SCOTTISH GOVERNMENT COMMUNICATIONS DIRECTORATE**

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**NEWS TEAMS****First Minister, Alex Salmond**

*Head of the Scottish Government: responsible for development, implementation and presentation of Government policy, constitutional affairs, and for promoting and representing Scotland*

First Minister's Official Spokesman and Communications Team Leader

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Communications Officer

Annalena Winslow 0131 244 2954  
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**Deputy First Minister and Cabinet Secretary for Health, Wellbeing and Cities Strategy, Nicola Sturgeon****Minister for Commonwealth Games and Sport, Shona Robison****Minister for Public Health, Michael Matheson**

*NHS, health service reform, allied healthcare services, acute and primary services, performance, quality and improvement framework, health promotion, sport, Commonwealth Games, public health, health improvement, pharmaceutical services, food safety and dentistry, community care, older people, mental health, learning disability, carers, Social Care and Social Work Improvement Scotland, alcohol misuse, social inclusion, equalities, anti-poverty measures, and cities strategy.*

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Communications Officer

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**Cabinet Secretary for Finance, Employment and Sustainable Growth, John Swinney****Minister for Energy, Enterprise and Tourism, Fergus Ewing****Minister for Local Government and Planning, Aileen Campbell**

*The economy, the Scottish Budget, employment, public service reform, deregulation, local government, public service delivery, and community planning, e-government, business and industry including Scottish Enterprise, Highlands and Islands Enterprise' trade and inward investment, tourism, corporate social responsibility, voluntary sector and the social economy, energy, renewables, building standards, land use planning system, Registers of Scotland, Scottish Public Pensions Agency*

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**Cabinet Secretary for Infrastructure and Capital Investment, Alex Neil**

**Minister for Housing and Transport, Keith Brown**

*Scottish Water, procurement, European Structural Funds, Scottish Futures Trust, transport policy and delivery, public transport, road, rail services, air and ferry services, housing, communities and regeneration, fuel poverty, energy assistance and veterans.*

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**Cabinet Secretary for Education and Lifelong Learning, Michael Russell**

**Minister for Children and Young People, Angela Constance**

**Minister for Learning and Skills (with responsibility for Gaelic & Scots), Alasdair Allan**

*Further and higher education, science and lifelong learning, school education, early years, training and skills, new education agency, the Scottish Qualifications Authority, nurseries and childcare, children's services, children's hearings, social work, Gaelic and Scots.*

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Communications Officer	Barry McPherson	0131 244 4001 barry.mcpherson@scotland.gsi.gov.uk

**Cabinet Secretary for Justice, Kenny MacAskill**

**Minister for Community Safety and Legal Affairs (with responsibility for tackling sectarianism),**

**Roseanna Cunningham**

*Criminal law and procedure, youth justice, criminal justice social work, police, prisons and sentencing policy, legal aid, legal profession, courts and law reform, anti-social behaviour, sectarianism, human rights, fire and rescue services, community safety, civil contingencies, drugs policy and related matters, liquor licensing, vulnerable witnesses, victim support and civil law, charity law, religious and faith organisations.*

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Communications Officer	Ross Clark	0131 244 2656 ross.clark@scotland.gsi.gov.uk

**Cabinet Secretary for Rural Affairs and the Environment, Richard Lochhead  
Minister for Environment and Climate Change, Stewart Stevenson**

*Agriculture, fisheries including aquaculture, rural development including forestry, environment, biodiversity, natural heritage, land reform, water quality regulation, sustainable development, climate change, offshore renewables, wildlife protection, animal health and welfare, marine planning, and the Crown Estate.*

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**Cabinet Secretary for Culture and External Affairs, Fiona Hyslop**

*Europe, external affairs, culture and the arts, broadcasting, architecture, built heritage, National Records of Scotland, major events strategy, international development.*

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Communications Officer	Catherine Brown	0131 244 2547 catherine.brown@scotland.gsi.gov.uk

**Corporate Communications**

*Corporate issues, Civil Service, Permanent Secretary, ministerial business e.g. travel*

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**COMMUNICATIONS PLANNING**

**Communications Planning and Skills Evaluation Team**

*Responsible for news planning and co-ordination and recruitment and skills development.*

Head of Communications Planning	Jane Robson	0131 244 2910 jane.robson@scotland.gsi.gov.uk
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**BUSINESS MANAGEMENT**

*Responsible for corporate Scottish Government activities within the Communications Division; e.g. business planning, workforce planning, direct running costs – finance, efficiencies, management information system, duty rota, media centre, IT, support contracts – press cuttings; news release distribution; broadcast monitoring and the Newspaper Licensing Agency.*

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*"Scottish Natural Heritage is the government's adviser on all aspects of nature and landscape across Scotland. Our role is to help everyone understand, value and enjoy Scotland's nature now and in the future. For more information, visit our website at www.snh.gov.uk "*

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*The Scottish Parliament Media Relations Office deals with media enquiries relating to the Parliament including forward business, the work of the committees, matters relating to the Presiding Officer, events and exhibitions at Holyrood, media accreditation and corporate issues. It does not deal with issues relating to government policy or ministers as these are matters for the Scottish Government Communications Directorate. Contact with MSPs should be made direct with their offices – details on our website. Our website includes a news and media section*

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*The Scottish Social Services Council (SSSC) is the organisation responsible for registering people who work in social services and regulating their education and training.*

*Set up as part of the drive to raise standards in social services, the SSSC's role is to increase the protection of people who use social services, to raise standards of practice and to increase public confidence in the sector.*

*The SSSC has five main tasks:*

- *set up registers of key groups of social service workers*
- *publish Codes of Practice for all social service workers and their employers*
- *regulate the training and education of the workforce*
- *promote education and training*
- *undertake the functions of the Sector Skills Council: Skills for Care and Development and this includes workforce planning and development.*

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*The SIA is a Non-Departmental Public Body with responsibility for regulating and licensing individuals and raising standards within the private security industry. The Private Security Industry Act 2001 requires individuals in designated sectors of the private security industry to be licensed. The designated sectors are: door supervisors, vehicle immobilisers (on private land), security guarding, cash and valuable in transit, key holding, CCTV public space surveillance, close protection. The SIA also runs a voluntary Approved Contractor Scheme (ACS) for companies supplying security services.*

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*The Serious Fraud Office is an independent government department created by the Criminal Justice Act 1987. It is one of the Law Officers' Departments and operates under the superintendence of the Attorney General. The SFO investigates major cases of fraud (other than revenue and excise fraud) that are serious and highly complex in nature: fraud committed on investors, depositors, corporations and on public bodies. It frequently works with police economic crime units on joint investigations. The SFO is also a prosecution authority and undertakes restraint and confiscation of assets proceedings. Additionally it examines allegations of UK companies involved in bribery for foreign contracts. It also assists overseas criminal justice agencies with their cases by obtaining evidence for them in this jurisdiction.*

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*The Serious Organised Crime Agency (SOCA) is an Executive Non-Departmental Public Body sponsored by, but operationally independent from, the Home Office. SOCA is an intelligence-led law-enforcement agency which tackles Class A drugs and organised immigration crime as top priorities. Other priorities are fraud, hi-tech crime, counterfeiting, firearms and tackling criminal finance and profits.*

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*An Executive Agency of the Ministry of Defence, responsible for providing through life support services to Armed Forces personnel and veterans. Manages the pay, pensions and HR functions for the Services, handles casualty repatriation and family liaison, issues all service medals, operates the Government's compensation schemes for those disabled or bereaved through service. Also provides help and advice to veterans on any issue. The Agency delivers welfare support to veterans and manages the Ilford Park Polish Home.*

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*The UK Statistics Authority has two main functions:*

- *Oversight of the Office for National Statistics (ONS)*
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*The YJB oversees the youth justice system in England and Wales. It works to prevent offending and reoffending by children and young people under the age of 18, and to ensure that custody for them is safe, secure and addresses the causes of their offending behaviour.*

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