

**The Unofficial Guide to Facebook's
Law Enforcement Portal
Version 2**

The Facebook logo, consisting of the word "facebook" in white lowercase letters on a blue rectangular background.

facebook

LAW ENFORCEMENT SENSITIVE

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FOREWARD

Facebook has been transitioning to a Law Enforcement Portal instead of receiving Legal Process such as Preservation Requests, Subpoenas and Search Warrants via Fax or Mail.

This guide was created in order to alleviate some of the frustrations and difficulties that may be encountered when using this portal. Additionally, this guide will provide some information about what Facebook keeps and various methods that can be used to obtain that information. Although this is not an official “legal compliance guide”, the hope is that it will make serving legal process to Facebook a little easier.

This is **NOT** an official document from either Facebook. This is merely meant to be a guide to assist Law Enforcement with getting the job done.

Facebook has now updated the archive functionality for profiles and combined them into one archive. This guide has been updated to show those changes.

Please feel free to distribute this as needed as long as it’s maintained within the Law Enforcement community.

Good luck!

Detective James Williams #231
Sacramento Sheriff’s Department
Sacramento Internet Crimes Against Children Task Force

THE BASICS

Facebook’s Law Enforcement Portal can be located at <https://www.facebook.com/records>.

It should be noted that if you are logged into your Facebook account, you’re Facebook account information will show at the top of that screen. If you do not want your personal Facebook or undercover Facebook information tied to the legal request, go to www.facebook.com and log out first. Then complete the request through the law enforcement portal.

facebook Email or Phone Password Log In
Keep me logged in Forgot your password?

Law Enforcement Online Requests

Request Secure Access to the Law Enforcement Online Request System

Facebook discloses account records solely in accordance with our terms of service and applicable law.

If you are a law enforcement agent who is authorized to gather evidence in connection with an official investigation, you may request records from Facebook through this system.

I am an authorized law enforcement agent and this is an official request

Request Access

Warning: Requests to Facebook through this system may be made only by governmental entities authorized to obtain evidence in connection with official legal proceedings pursuant to Title 18, United States Code, Sections 2703 and 2711. Unauthorized requests will be subject to prosecution. By requesting access you are acknowledging that you are a government official making a request in official capacity. For further information please review the Law Enforcement Guidelines.

Once you have logged out of Facebook, you can access the Law Enforcement Portal, by checking the “I am an authorized law enforcement agent...” checkbox and then clicking “Request Access”.

Law Enforcement Guidelines can also be found through the link at the very bottom of this site. I have also included a copy with this unofficial guide, but the most up-to-date can be found directly from the Facebook site.

<https://www.facebook.com/safety/groups/law/guidelines/>

Another window will then pop up that will prompt you for your agency email address and make you enter a Captcha phrase as well.

Request Access to System

Email Address
Enter your email address to receive a unique link to the Facebook Law Enforcement Online Requests System. The link will give you access to the system for one hour.

Enter email address

Security Check
Enter both words below, separated by a space.
Can't read the words below? [Try different words](#) or an [audio captcha](#).

alba. sterties

Text in the box:

What's this?

Send Cancel

Notice that the link that you will receive will only be good for ONE HOUR. If you need to access this information again at a later time the entire process will need to be repeated.

Once you've completed the information, you'll receive one more pop up that tells you that you'll receive a link via email that is good for one hour. You should be careful to check and make sure that your agency email system does not mark this as SPAM.

Request Access to System

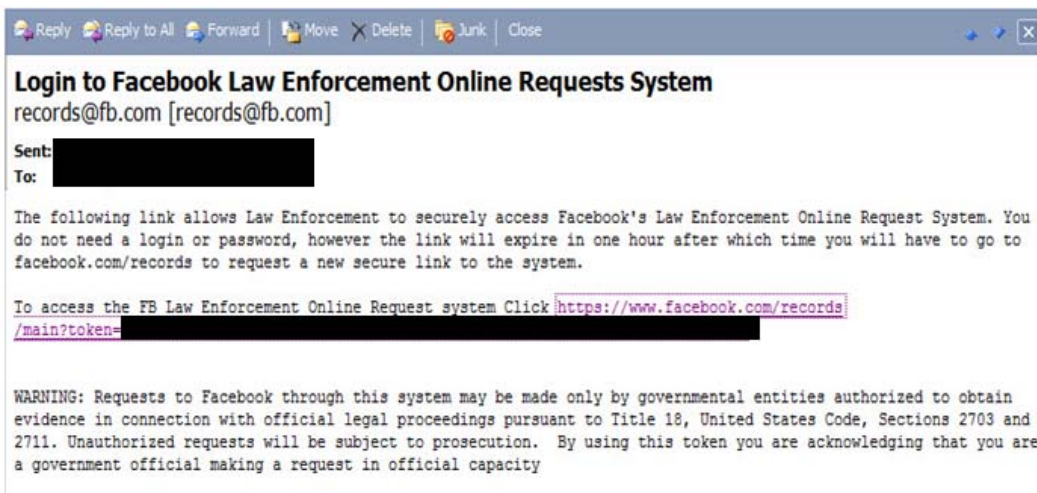
You will receive an email with the link to access the Law Enforcement page; the token you receive will be unique to you and valid for one hour.

Okay

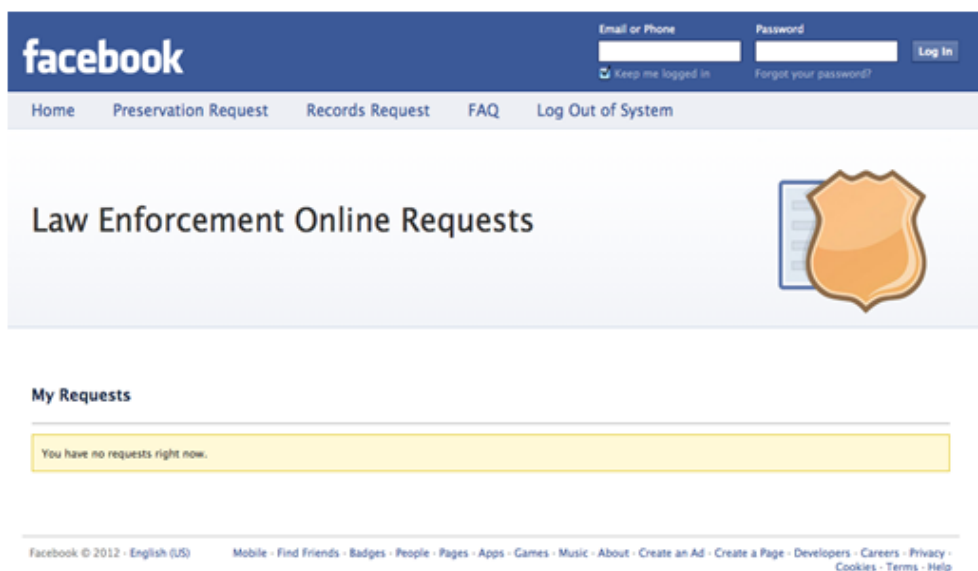
Once your request has been received and processed from Facebook, you'll receive two emails. One will be the "Thank you for contacting Facebook" and will contain information about the Portal system, as well as their response time.

Make sure you note that Facebook says their General Response Time is 2 – 4 weeks depending on the request type.

The second email you will receive will be "Login to Facebook Law Enforcement Online Request System" which will contain a link to the Facebook Portal. This is the link that is only good for one hour.



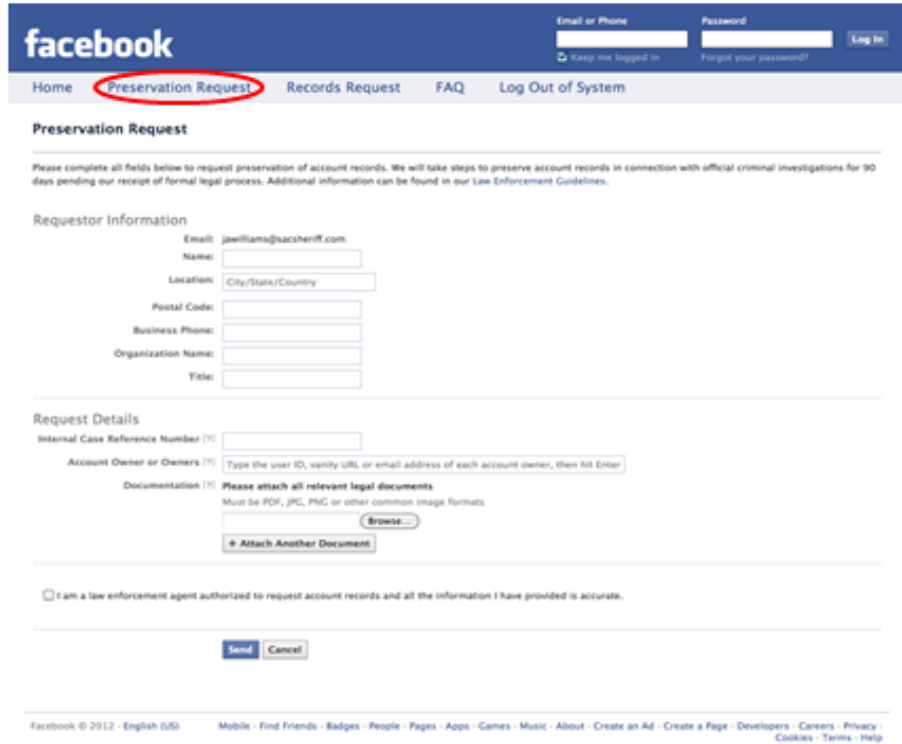
Once you click the link from the email, you'll be taken to the Facebook Law Enforcement Request System (Portal) Home Page. If you have not previously submitted any requests, it will say 'You have no requests right now' under the 'My Requests' section. If you have previously submitted requests they will be shown here.



PRESERVATION REQUESTS

Once you gain access, the following process is how you submit a Preservation Request.

First, click the Preservation Request link.



The screenshot shows the Facebook website's 'Preservation Request' page. The Facebook logo is in the top left, and the 'Preservation Request' link in the navigation bar is circled in red. The form is titled 'Preservation Request' and includes a disclaimer: 'Please complete all fields below to request preservation of account records. We will take steps to preserve account records in connection with official criminal investigations for 90 days pending our receipt of formal legal process. Additional information can be found in our Law Enforcement Guidelines.' The form is divided into two main sections: 'Requestor Information' and 'Request Details'. The 'Requestor Information' section contains fields for Email (pre-filled with 'jwilliams@sascheriff.com'), Name, Location (City/State/Country), Postal Code, Business Phone, Organization Name, and Title. The 'Request Details' section includes an 'Internal Case Reference Number' field, an 'Account Owner or Owners' field with a note to 'Type the user ID, vanity URL, or email address of each account owner, then hit Enter', and a 'Documentation' section with a note to 'Please attach all relevant legal documents' and a file upload area with a 'Browse...' button and an 'Attach Another Document' button. At the bottom of the form, there is a checkbox labeled 'I am a law enforcement agent authorized to request account records and all the information I have provided is accurate.' and 'Send' and 'Cancel' buttons. The footer of the page includes 'Facebook © 2012 - English (US)' and various links like 'Mobile', 'Find Friends', 'Badges', 'People', 'Pages', 'Apps', 'Games', 'Music', 'About', 'Create an Ad', 'Create a Page', 'Developers', 'Careers', 'Privacy', 'Cookies', 'Terms', and 'Help'.

Enter your contact information and the request details, such as Case Number and the account you want to have preserved. The account can be documented using either User ID, Vanity URL, or email address:

User ID – The numeric ID number that was assigned to the Facebook Account

Vanity URL – The URL for that person’s Facebook page, such as www.facebook.com/Myvanityname.

Email Address – Target email address

Then you upload your legal documentation. NOTE that they only accept PDF, JPG, PNG or other common image formats. The FAQ’s say that they’ll accept DOC and DOCX but I’ve never had any success actually uploading a DOCX file.

Finally, check the box that says you are a law enforcement agent and click on ‘Send’.

LEGAL PROCESS (Search Warrant / Subpoena)

Submitting a Search Warrant or Subpoena to Facebook is also done using their Law Enforcement Portal. To submit a Search Warrant or Subpoena, click on 'Records Request'.

The screenshot shows the Facebook 'Records Request' form. The navigation bar at the top includes 'Home', 'Preservation Request', 'Records Request' (circled in red), 'FAQ', and 'Log Out of System'. The form is titled 'Records Request' and contains the following sections:

- Requestor Information:** Fields for Email (pre-filled with 'javierlam@jucsheriff.com'), Name, Location (City/State/Country), Postal Code, Business Phone, Organization Name, and Title.
- Request Details:** Fields for Internal Case Reference Number, Legal Process (dropdown), Nature of Case (dropdown), Legal Process Signed Date, Request Due Date, Account Owner or Owners (text input), Requesting Records Beginning, and Requesting Records Ending. A 'Documentation' section includes a note to attach legal documents and a 'Browse...' button.
- Authorization:** A checkbox labeled 'I am a law enforcement agent authorized to request account records and all the information I have provided is accurate.'
- Buttons:** 'Send' and 'Cancel' buttons at the bottom.

At the bottom of the page, there is a footer with copyright information: 'Facebook © 2012 - English (US) Mobile - Find Friends - Badges - People - Pages - Apps - Games - Music - About - Create an Ad - Create a Page - Developers - Careers - Privacy - Cookies - Terms - Help'.

Enter your contact information, and then you can submit your case number and select Facebook's two drop down selections (Legal Process and Nature of Case).

The image shows a screenshot of a web form with several input fields. The 'Legal Process' field is highlighted with a blue dropdown menu. The dropdown menu is open, showing a list of options. The first option is 'Select One' with a checkmark. The other options are: 'Court Order/Request (Outside US)', 'Emergency', 'Subpoena', 'Court Order (Domestic US)', 'Search Warrant (Domestic US)', 'Pen Register/Trap and Trace and Title III', 'MLAT', 'Production Order', 'Decreto/Ordine', 'Auskunftsersuchen', 'Requisition judiciaire', 'Section 58 Request', 'Authorisation', 'Privacy Act Request', 'Section 91 Request', 'RIPA - Grade 1', 'RIPA - Grade 2', and 'RIPA - Grade 3'. The other input fields in the form are partially visible and include labels like 'Nature of Case', 'Signed Date', 'Request Due Date', 'Number of Owners', 'Records Beginning', 'Records Ending', 'Documentation', and 'Enforcement agent authorized to receive information'.

The first of the two drop down's will be the 'Legal Process' and most of the common types are there such as 'Emergency'; 'Subpoena'; 'Court Order (Domestic US)'; 'Search Warrant (Domestic US)'; 'Pen Register/Trap & Trace/Title III'.

The next drop down is the ‘Nature of Case’.



The image shows a screenshot of a Facebook request form. The 'Nature of Case' dropdown menu is open, displaying a list of options. The options are: 'Select One' (with a checkmark), 'Child Endangerment/Exploitation', 'Fake/Hacked Facebook Profile', 'Sex Crime', 'Assault/Homicide', 'Terrorist Activity', 'Gang Activity', 'Threats/Stalking', 'Credit Card Fraud or Theft', and 'Other'. The dropdown menu is positioned over the 'Nature of Case' field, which is currently set to 'Select One'. Other fields visible on the form include 'Request Signed Date', 'Request Due Date', 'Number of Owners', 'Records Beginning', 'Records Ending', and 'Documentation'.

This is for the internal processing system within Facebook. They categorize the importance of the requests using their own internal classification system based on these fields.

The remainder of the fields are self-explanatory, but notice that Facebook wants the information that’s typically documented on your legal process detailed out again in this request (records beginning and ending).

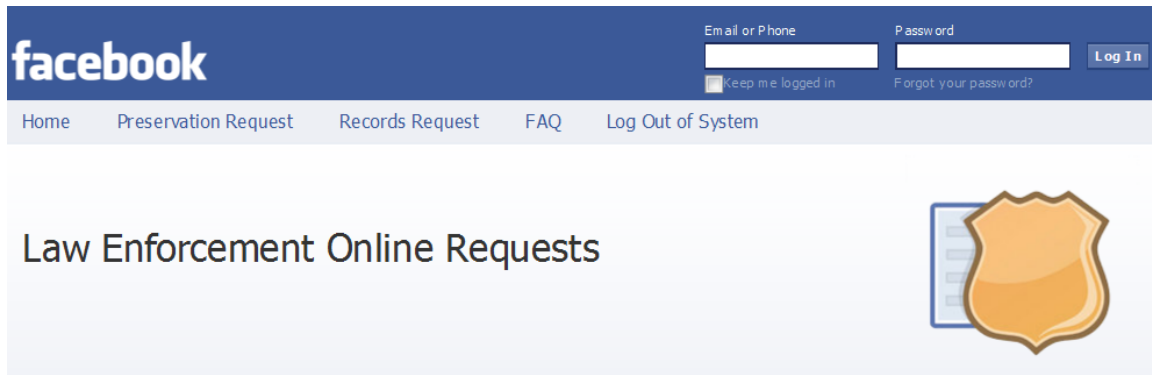
Then upload your legal documentation. NOTE that they only accept PDF, JPG, PNG or other common image formats. The FAQ’s say that they’ll accept DOC and DOCX but I’ve never had any success actually uploading a DOCX file.

Check the box that you’re a law enforcement agent and click on ‘Send’.

ACCESSING RECORDS OR EXTENDING PRESERVATION

When Facebook complies with your legal compliance, you will receive an email notifying you. Accessing the Law Enforcement Portal will provide you with a link to download the files.

If you've submitted a preservation request, you can extend this request here as well.



My Requests

	Case Number	Ref. Number	Status	Account	Type	Created
View Case	273224		Resolved	(Instagram) · Download Data	Records	August 7 at 4:02pm
View Case	244957	13-40452	Resolved	www.facebook.com (Facebook) · Download Expired	Records	May 28 at 4:04pm
	244847	13-40452	Resolved	https://www.facebook.com/ (Facebook) · Extend · Expires on Friday, October 25, 2013 at 11:52am	Preservation	May 28 at 11:52am
View Case	220340	13-40452	Resolved	https://www.facebook.com/profile.php?id= (Facebook) · Download Expired	Records	April 18 at 5:54pm

NOTIFICATION TO SUBSCRIBERS

If Facebook discovers a violation of Terms of Service, they may shut the account down, which will obviously notify the user. Typically, if requested they will not notify the subscriber, particularly in regards to child exploitation investigations, but as always the best course of action is to provide either a court order or other process

DOWNLOADING A FACEBOOK ACCOUNT (Assumed Account or Consent)

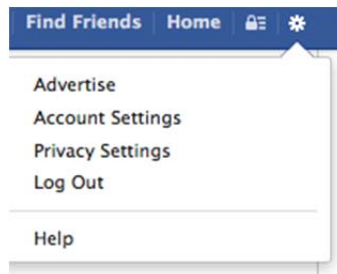
One of the easiest ways to obtain information from a Facebook account is to obtain consent to assume the suspect's account or consent to download the information. There are a few steps that need to be done in order to do this, as you need access to not only the subject's Facebook account, but also the EMAIL ACCOUNT that the subject uses to access the Facebook account.

If your subject does not remember their password for the original email account that was used to create the Facebook account, you can add a new email account and change the primary email in order to access the archive. Steps on how to do this are included at the end of this section.

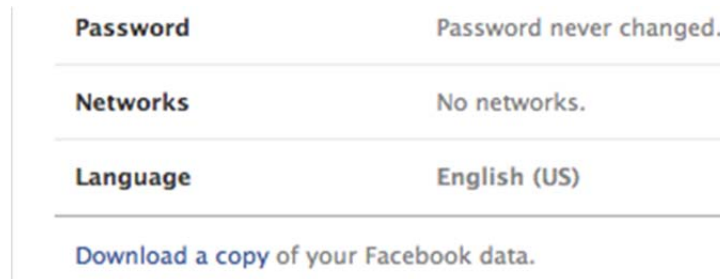
This method can be used for a cooperative suspect, victim information, or probation/parole if they have account access as part of their conditions.

Once you have access to both the Facebook login information as well as the email account login information for the email account used to access the Facebook account, the process to download the ENTIRE CONTENTS of the FACEBOOK account is below:

- 1) Log into the Facebook Account
- 2) Go to the gear on the right-hand side and select 'Account Settings'



- 3) At the bottom will be a hyperlink for "Download a copy of your Facebook data".



- 4) This will provide you with a link to start the archive process. If you're familiar with the standard and expanded archive, Facebook has combined them into one now.

Download Your Information

Get a copy of what you've shared on Facebook.

Start My Archive

What's included?

- Posts, photos and videos you've shared
- Your messages and chat conversations
- Info from the About section of your profile
- And more



- 5) Left click on 'Start My Archive' in order to start the archiving process.
- 6) You'll see two screens following this, one telling you that it's going to take a bit for the archive process to complete. The second will tell you that you'll receive an email to the email address associated with the Facebook account. On this screen click 'Confirm'.
- 7) Facebook sends an email to the email account associated with the account when the archive is completed, which is why you need to have access to that email account as well.
 - a. It doesn't say so but the link that is sent to the email account seems to be time sensitive. You will want to access the link as soon as possible.
- 8) Log into your subject's email account and there will be an email from Facebook once the archive is complete. (The time to complete will depend on the amount of information. This may take several hours).
- 9) If you are logged into the Facebook account and go back after the process is done you MAY be able to download the files without going to the subject's email account.
- 10) The downloaded files are in a compressed folder and once uncompressed, it's standard HTML, with with links for each of the sections on the left side.
- 11) The archive is now complete.

12) Facebook now includes EXIF information, if available, with the photos. In order to view this, you have to click on the image, viewing it in full size and then scroll down to see if there's any EXIF information.



Sunday, September 1, 2013 at 1:10pm PDT

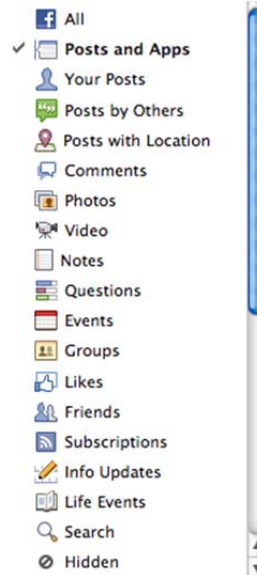
Taken	1354744451
Camera Make	Apple
Camera Model	iPhone 5
Orientation	1
Exposure	1/20
F-Stop	12/5
ISO Speed	125
Focal Length	413/100
Latitude	40.078166666667
Longitude	-80.9675
Modified	1354744451
Upload IP Address	216.93.198.198

13) You can then enter the Latitude and Longitude directly into a Google search and view the location on Google Maps or any other online mapping service.

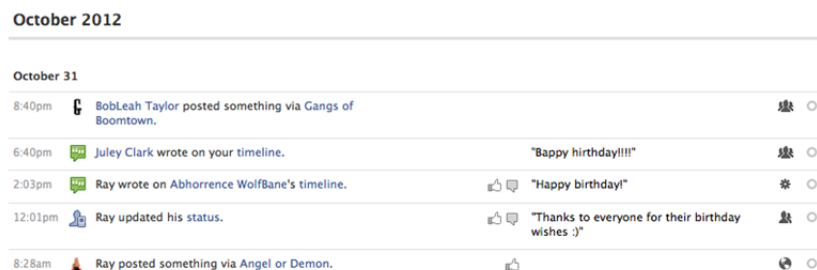
- 14) Finally, the last step you'll want to do is to save the ACTIVITY LOG information. This is not an automated function, but it's accessible only by the owner of the Facebook account. The Activity Log contains a great deal of information that is potentially useful.
- 15) In order to obtain the Activity Log, you need to be logged into the Facebook account. Click on the person's name just to the left of "find friends", to go to the target Facebook profile.
- 16) Click on the 'Activity Log' button, which will then open up the Activity Log for that Facebook account.



- 17) Once you've opened the Activity Log, you'll see that there are a variety of options. The Activity Log is sorted by date.



- 18) You can hover over icons to get more information, such as who the person was with, where they were (check ins), who liked it, what the comments were, etc.



19)In order to actually save this information, it will need to be saved. You can either save the file as an HTML or if you're using Firefox, you can save it as a PDF with the Print to PDF Firefox add-on.

ADDING AN EMAIL ACCOUNT TO OBTAIN ARCHIVE

If your subject does not remember their account password for the email account associated with the Facebook account, you can add a new email account to the Facebook account, verify that email account and then change the email account that is listed as the primary email account for Facebook.

This is accomplished by going to the Account Settings

Then select 'edit' to the right of the primary email account.

Click on 'Add another email' and add the new email address. Facebook will ask for the Facebook password and then send a verification email to the new email account. Once the email is verified, you can left click in the circle to the left of the new email account, making that email the primary email. This will be the email that will receive the notification when the archive is completed.

WHAT DOES FACEBOOK KEEP?

The million dollar question is what exactly does Facebook have available if presented with appropriate Legal Process. Many people have asked Facebook representatives this during a variety of conferences and other contacts. However, there does not seem to be a standard answer provided. It seems however, that Facebook is slowly starting to provide some of the information about what they capture.

Below is a listing of the information that Facebook admits to saving and provides a great starting point when sending legal process. Remember most of this will require a search warrant, more than likely, unless you take advantage of their archiving function, which was discussed above.

I'd suggest using their language as a starting point for your legal process. There's a listing sorted by what archive it's under in the attachments.

The link for the information is <http://www.facebook.com/help/405183566203254/>

What info is available?	What is it?	Where can I find it?
About Me	Information you added to the About section of your timeline like relationships, work, education, where you live and more. It includes any updates or changes you made in the past and what is currently in the About section of your timeline.	Activity Log Downloaded Info
Account Status History	The dates when your account was reactivated, deactivated, disabled or deleted.	Downloaded Info
Active Sessions	All stored active sessions, including date, time, device, IP address, machine cookie and browser information.	Downloaded Info
Ads Clicked	Dates, times and titles of ads clicked (limited retention period).	Downloaded Info
Address	Your current address or any past addresses you had on your account.	Downloaded Info
Ad Topics	A list of topics that you may be targeted against based on your stated likes, interests and other data you put in your timeline.	Downloaded Info
Alternate Name	Any alternate names you have on your account (ex: a maiden name or a nickname).	Downloaded Info

Apps	All of the apps you have added.	Downloaded Info
Birthday Visibility	How your birthday appears on your timeline.	Downloaded Info
Chat	A history of the conversations you've had on Facebook Chat (a complete history is available directly from your messages inbox).	Downloaded Info
Check-ins	The places you've checked into.	Activity Log Downloaded Info Activity Log
Connections	The people who have liked your Page or Place, RSVPed to your event, installed your app or checked in to your advertised place within 24 hours of viewing or clicking on an ad or Sponsored Story.	Activity Log
Credit Cards	If you make purchases on Facebook (ex: in apps) and have given Facebook your credit card number.	Account Settings
Currency	Your preferred currency on Facebook. If you use Facebook Payments, this will be used to display prices and charge your credit cards.	Downloaded Info
Current City	The city you added to the About section of your timeline.	Downloaded Info
Date of Birth	The date you added to Birthday in the About section of your timeline.	Downloaded Info
Deleted Friends	People you've removed as friends.	Downloaded Info
Education	Any information you added to Education field in the About section of your timeline.	Downloaded Info
Emails	Email addresses added to your account (even those you may have removed).	Downloaded Info
Events	Events you've joined or been invited to.	Activity Log Downloaded Info
Facial Recognition Data	A unique number based on a comparison of the photos you're tagged in. We use this data to help others tag you in photos.	Downloaded Info

Family	Friends you've indicated are family members.	Downloaded Info
Favorite Quotes	Information you've added to the Favorite Quotes section of the About section of your timeline.	Downloaded Info
Followers	A list of people who follow you.	Downloaded Info
Following	A list of people you follow.	Activity Log
Friend Requests	Pending sent and received friend requests.	Downloaded Info
Friends	A list of your friends.	Downloaded Info
Gender	The gender you added to the About section of your timeline.	Downloaded Info
Groups	A list of groups you belong to on Facebook.	Downloaded Info
Hidden from News Feed	Any friends, apps or pages you've hidden from your News Feed.	Downloaded Info
Hometown	The place you added to hometown in the About section of your timeline.	Downloaded Info
IP Addresses	A list of IP addresses where you've logged into your Facebook account (won't include all historical IP addresses as they are deleted according to a retention schedule).	Downloaded Info
Last Location	The last location associated with an update.	Activity Log
Likes on Others' Posts	Posts, photos or other content you've liked.	Activity Log
Likes on Your Posts from others	Likes on your own posts, photos or other content.	Activity Log
Likes on Other Sites	Likes you've made on sites off of Facebook.	Activity Log
Linked Accounts	A list of the accounts you've linked to your Facebook account	Account Settings

Locale	The language you've selected to use Facebook in.	Downloaded Info
Logins	IP address, date and time associated with logins to your Facebook account.	Downloaded Info
Logouts	IP address, date and time associated with logouts from your Facebook account.	Downloaded Info
Messages	Messages you've sent and received on Facebook. Note, if you've deleted a message it won't be included in your download as it has been deleted from your account.	Downloaded Info
Name	The name on your Facebook account.	Downloaded Info
Name Changes	Any changes you've made to the original name you used when you signed up for Facebook.	Downloaded Info
Networks	Networks (affiliations with schools or workplaces) that you belong to on Facebook.	Downloaded Info
Notes	Any notes you've written and published to your account.	Activity Log
Notification Settings	A list of all your notification preferences and whether you have email and text enabled or disabled for each.	Downloaded Info
Pages You Admin	A list of pages you admin.	Downloaded Info
Pending Friend Requests	Pending sent and received friend requests.	Downloaded Info
Phone Numbers	Mobile phone numbers you've added to your account, including verified mobile numbers you've added for security purposes.	Downloaded Info
Photos	Photos you've uploaded to your account.	Downloaded Info
Photos Metadata	Any metadata that is transmitted with your uploaded photos.	Downloaded Info
Physical Tokens	Badges you've added to your account.	Downloaded Info

Pokes	A list of who's poked you and who you've poked. Poke content from our mobile poke app is not included because it's only available for a brief period of time. After the recipient has viewed the content it's permanently deleted from our systems.	Downloaded Info
Political Views	Any information you added to Political Views in the About section of timeline.	Downloaded Info
Posts by You	Anything you posted to your own timeline, like photos, videos and status updates.	Activity Log
Posts by Others	Anything posted to your timeline by someone else, like wall posts or links shared on your timeline by friends.	Activity Log Downloaded Info
Posts to Others	Anything you posted to someone else's timeline, like photos, videos and status updates.	Activity Log
Privacy Settings	Your current privacy settings (former settings are not saved).	Privacy Settings
Recent Activities	Actions you've taken and interactions you've recently had.	Activity Log Downloaded Info
Registration Date	The date you joined Facebook.	Activity Log Downloaded Info
Religious Views	The current information you added to Religious Views in the About section of your timeline.	Downloaded Info
Removed Friends	People you've removed as friends.	Activity Log Downloaded Info
Screen Names	The screen names you've added to your account, and the service they're associated with. You can also see if they're hidden or visible on your account.	Downloaded Info
Searches	Searches you've made on Facebook.	Activity Log
Shares	Content (ex: a news article) you've shared with others on Facebook using the Share button or link.	Activity Log
Spoken Languages	The languages you added to Spoken Languages in the About section of your timeline.	Downloaded Info

Status Updates	Any status updates you've posted.	Activity Log Downloaded Info
Work	Any current information you've added to Work in the About section of your timeline.	Downloaded Info
Vanity URL	Your Facebook URL (ex: username or vanity for your account).	Visible in your timeline URL
Videos	Videos you've posted to your timeline.	Activity Log Downloaded Info

In Europe, privacy laws are much more strict. The following resource details what Facebook says they keep as it related to European privacy laws.

The resource link is: http://europe-v-facebook.org/EN/Data_Pool/data_pool.html

According to this website, by using the “download tool” (Standard archive) users only get 29% of the data that is maintained by Facebook. (This does not seem to include the Expanded Archive).

SEARCH WARRANT NOTES

When serving legal process, such as search warrants, on Facebook, make sure to list everything that you are requesting. Facebook’s definition of “any and all information maintained by Facebook regarding user identified as 132334910” seems to vary by investigator and case. Therefore, if there is specific data you are seeking, spell your request out in detail.

One example of this is Metadata (or EXIF data) in photos. Facebook may have this information, but you have to request it specifically. Suggested language to make this request is “**Photos in their original file format, including EXIF information**”. This information may include the date and time the photo was taken, GPS coordinates, make, model and possibly serial number of the camera, etc.

CONTACT INFORMATION

Facebook is also notorious for being very difficult to get in touch with.

Granted they're probably extremely understaffed considering the amount of legal requests that one would think they're receiving.

For Law Enforcement the following contact information is available:

Facebook Security / LE Response Team
18 Hacker Way
Menlo Park, CA 94025
Fax Number: 650-472-8007

Facebook will still accept legal process via other methods, outside their portal, but it will result in longer response times according to their information.

Facebook has a contact person for LAW ENFORCEMENT. If you don't have access to this email address, I'd recommend contacting the National Center for Missing & Exploited Children to get the current Email Address. In order to avoid this email becoming publically available as a result of this guide, I purposefully did not publish it in this guide.

INSTAGRAM SIDENOTE

Facebook has taken over Instagram. Although the legal compliance address is different (for now), in order to submit legal compliance to Instagram you have to use the Facebook Law Enforcement Portal. The response from Instagram will also come through the Law Enforcement Portal.

ARCHIVE INFORMATION BY TYPE

What info is available?	What is it?	Where can I find it?
Credit Cards	If you make purchases on Facebook (ex: in apps) and have given Facebook your credit card number.	Account Settings
Linked Accounts	A list of the accounts you've linked to your Facebook account	Account Settings
About Me	Information you added to the About section of your timeline like relationships, work, education, where you live and more. It includes any updates or changes you made in the past and what is currently in the About section of your timeline.	Activity Log
Check-ins	The places you've checked into.	Activity Log
Connections	The people who have liked your Page or Place, RSVPed to your event, installed your app or checked in to your advertised place within 24 hours of viewing or clicking on an ad or Sponsored Story.	Activity Log
Events	Events you've joined or been invited to.	Activity Log
Following	A list of people you follow.	Activity Log
Last Location	The last location associated with an update.	Activity Log
Likes on Others' Posts	Posts, photos or other content you've liked.	Activity Log
Likes on Your Posts from others	Likes on your own posts, photos or other content.	Activity Log
Likes on Other Sites	Likes you've made on sites off of Facebook.	Activity Log
Notes	Any notes you've written and published to your account.	Activity Log
Posts by You	Anything you posted to your own timeline, like photos, videos and status updates.	Activity Log
Posts by Others	Anything posted to your timeline by someone else, like wall posts or links shared on your timeline by friends.	Activity Log
Posts to Others	Anything you posted to someone else's timeline, like photos, videos and status updates.	Activity Log
Recent Activities	Actions you've taken and interactions you've recently had.	Activity Log
Registration Date	The date you joined Facebook.	Activity Log
Removed Friends	People you've removed as friends.	Activity Log
Searches	Searches you've made on Facebook.	Activity Log
Shares	Content (ex: a news article) you've shared with others on Facebook using the Share button or link.	Activity Log
Status Updates	Any status updates you've posted.	Activity Log
Videos	Videos you've posted to your timeline.	Activity Log

Account Status History	The dates when your account was reactivated, deactivated, disabled or deleted.	Downloaded Info
Active Sessions	All stored active sessions, including date, time, device, IP address, machine cookie and browser information.	Downloaded Info
Ads Clicked	Dates, times and titles of ads clicked (limited retention period).	Downloaded Info
Address	Your current address or any past addresses you had on your account.	Downloaded Info
Ad Topics	A list of topics that you may be targeted against based on your stated likes, interests and other data you put in your timeline.	Downloaded Info
Alternate Name	Any alternate names you have on your account (ex: a maiden name or a nickname).	Downloaded Info
Apps	All of the apps you have added.	Downloaded Info
Birthday Visibility	How your birthday appears on your timeline.	Downloaded Info
Chat	A history of the conversations you've had on Facebook Chat (a complete history is available directly from your messages inbox).	Downloaded Info
Currency	Your preferred currency on Facebook. If you use Facebook Payments, this will be used to display prices and charge your credit cards.	Downloaded Info
Current City	The city you added to the About section of your timeline.	Downloaded Info
Date of Birth	The date you added to Birthday in the About section of your timeline.	Downloaded Info
Deleted Friends	People you've removed as friends.	Downloaded Info
Education	Any information you added to Education field in the About section of your timeline.	Downloaded Info
Emails	Email addresses added to your account (even those you may have removed).	Downloaded Info
Facial Recognition Data	A unique number based on a comparison of the photos you're tagged in. We use this data to help others tag you in photos.	Downloaded Info
Family	Friends you've indicated are family members.	Downloaded Info
Favorite Quotes	Information you've added to the Favorite Quotes section of the About section of your timeline.	Downloaded Info
Followers	A list of people who follow you.	Downloaded Info
Friend Requests	Pending sent and received friend requests.	Downloaded Info
Friends	A list of your friends.	Downloaded Info
Gender	The gender you added to the About section of your timeline.	Downloaded Info
Groups	A list of groups you belong to on Facebook.	Downloaded Info
Hidden from News Feed	Any friends, apps or pages you've hidden from your News Feed.	Downloaded Info
Hometown	The place you added to hometown in the About section of your timeline.	Downloaded Info
IP Addresses	A list of IP addresses where you've logged into your Facebook account (won't include all historical IP addresses as they are deleted according to a	Downloaded Info

	retention schedule).	
Locale	The language you've selected to use Facebook in.	Downloaded Info
Logins	IP address, date and time associated with logins to your Facebook account.	Downloaded Info
Logouts	IP address, date and time associated with logouts from your Facebook account.	Downloaded Info
Messages	Messages you've sent and received on Facebook. Note, if you've deleted a message it won't be included in your download as it has been deleted from your account.	Downloaded Info
Name	The name on your Facebook account.	Downloaded Info
Name Changes	Any changes you've made to the original name you used when you signed up for Facebook.	Downloaded Info
Networks	Networks (affiliations with schools or workplaces) that you belong to on Facebook.	Downloaded Info
Notification Settings	A list of all your notification preferences and whether you have email and text enabled or disabled for each.	Downloaded Info
Pages You Admin	A list of pages you admin.	Downloaded Info
Pending Friend Requests	Pending sent and received friend requests.	Downloaded Info
Phone Numbers	Mobile phone numbers you've added to your account, including verified mobile numbers you've added for security purposes.	Downloaded Info
Photos	Photos you've uploaded to your account.	Downloaded Info
Photos Metadata	Any metadata that is transmitted with your uploaded photos.	Downloaded Info
Physical Tokens	Badges you've added to your account.	Downloaded Info
Pokes	A list of who's poked you and who you've poked. Poke content from our mobile poke app is not included because it's only available for a brief period of time. After the recipient has viewed the content it's permanently deleted from our systems.	Downloaded Info
Political Views	Any information you added to Political Views in the About section of timeline.	Downloaded Info
Religious Views	The current information you added to Religious Views in the About section of your timeline.	Downloaded Info
Screen Names	The screen names you've added to your account, and the service they're associated with. You can also see if they're hidden or visible on your account.	Downloaded Info
Spoken Languages	The languages you added to Spoken Languages in the About section of your timeline.	Downloaded Info
Work	Any current information you've added to Work in the About section of your timeline.	Downloaded Info
Privacy Settings	Your current privacy settings (former settings are not saved).	Privacy Settings
Vanity URL	Your Facebook URL (ex: username or vanity for your account).	Visible in your timeline URL

FAQ

Facebook's portal has a number of FAQ's which are included here as well.
<https://www.facebook.com/records/faq>

General



[Who can access the tool?](#)

You must be an authorized law enforcement official with a *valid government issued email* address to use the Law Enforcement Online Request System.



[What if I am a criminal defense attorney or civil litigant?](#)

For private party requests, including requests from civil litigants and criminal defendants, visit [here](#). Users seeking information on their own accounts can access Facebook's "Download Your Information" feature from their Account Panel. See [this page](#).



[How is access granted?](#)

You will need to request a secure token each time you want to access the tool by going to [this page](#) and submitting your government-issued email address. In return, you will receive an email to your government-issued email address with a link to the Law Enforcement Online Request System.



[What if I do not have a government issued email address?](#)

Law enforcement officials without government-issued email addresses will be unable to use the Law Enforcement Online Request System. Requests from those officials will need to be emailed to records@facebook.com



[What if my agency blocks access to facebook.com?](#)

Please ask your IT department to permit access to facebook.com for purposes of seeking records in your investigation. If you are unable to obtain access, requests may still be emailed to records@facebook.com

Request Types



[What types of requests may be submitted to the Law Enforcement Online Request System?](#)

You may submit preservation requests and all official requests for records, including emergency requests, subpoenas, court orders, search warrants, and international requests. Facebook's acceptance of any request via the Law Enforcement Online Request System is administrative only and does not constitute a waiver of any applicable objections, including but not limited to objections related to jurisdiction and service.



[Can law enforcement make a request to remove content from the site in the Law Enforcement Online Request System?](#)

No. Requests by law enforcement officials for content removal based on violations of law or our terms of service may be emailed to records@facebook.com. Please be sure to include a link to the content to be reviewed.



[Where do I specify which records I am requesting?](#)

The legal process you submit must identify requested records with particularity and include the email address, user ID number (<http://www.facebook.com/profile.php?id=1000000XXXXXXX>) or username (<http://www.facebook.com/username>) of the Facebook profile. Please note the username is NOT the same as the name listed on the profile of the target user.

Making a Preservation Request



[How do I make a Preservation Request?](#)

Once you have accessed the Law Enforcement Online Request System, select the "Preservation Requests" tab along the top of the screen and complete the following: requestor information, request details, any attachment you want to upload (by law, formal legal process is not required), check the LE acknowledgement checkbox, then send.



[How do I know if my Preservation Request was received?](#)

You will receive an email from records@facebook.com reflecting receipt of your request and providing you with our Facebook Case Number. You can also see a list of all your cases by selecting the “Home” tab at the top of the screen in the Law Enforcement Online Request System.



[How do I extend a Preservation Request?](#)

You may extend preservation of records for any of the UIDs within your original Preservation Request for one additional 90-day period by: 1) clicking “Extend” next to any relevant UID that appears in your cases in the “My Requests” tab (which is accessed from the “Home” tab); or 2) selecting “View Case” and extending any of the UIDs within the request.



[How do I know the status of my Preservation Request?](#)

The Home tab reflects the current status of each of your requests. You can also get more detailed information by clicking on “View Case.”



[What if I have a question about my Preservation Request?](#)

You may submit a question or comment to Facebook regarding your request by going to the Home tab, clicking on the “View Case” for the specific request, and then sending your question or comment in the “Correspondence” box.

Making a Records Request



[How do I make a Records Request?](#)

Once you have access to the Law Enforcement Online Requests System (see the FAQ about how access is granted), select the “Records Requests” tab along the top of the screen. Complete the requestor Information and request details sections, then attach properly issued and executed legal process (PDF, JPG, PNG, DOC). Check the LE acknowledgement checkbox and click send.



[How do I know if my Records Request was received?](#)

You will receive an email from records@facebook.com reflecting receipt of your request and providing you with our Facebook case number. You can also see a list of all your cases by selecting the "Home" tab at the top of the screen in the Law Enforcement Online Requests System.



[How do I update my Records Request?](#)

If you need to provide Facebook with additional information about your case, you can go to the "Home" tab, click on "View Case," and write a comment in the "Correspondence" box or by uploading a new document.



[How do I know the status of my Records Request?](#)

How do I know the status of my Records Request? The "Home" tab reflects the current status of each of your requests. You can also get more detailed information by clicking on "View Case" for any request. Facebook will also email you when there is a change to the status of your request.



[What if I have a question about my Records Request?](#)

You may submit a question or comment to FB regarding your request by going to the "Home" tab, clicking on the "View Case" for the specific request, and then sending your question or comment in the "Correspondence" box.



[Can I attach more than one request to a case?](#)

No. You may submit only ONE legal process per records request.

Making an Emergency Request



[How do I make a request in the case of an Emergency?](#)

Once you have access to the system (see "How is access is granted?"), select the "Records Requests" tab along the top of the screen. Complete the following fields: requestor information, request details, and nature of case. Select "Emergency" then attach legal process (PDF, JPG,PNG, DOC). Check the LE acknowledgement checkbox and click "send."



[How quickly will an Emergency Request be handled?](#)

Emergency requests will be handled without delay. Please note that an emergency request must involve risk of death or serious physical injury to any person.

Status Updates and Inquiries



[How do I know the status of my request?](#)

The status of each of your requests is available by going to the "Home" tab. More detailed information on specific requests may be obtained by clicking on "View Case."



[How do I correspond with Facebook regarding a request?](#)

How do I correspond with FB regarding a request? You may submit a question or comment to Facebook regarding your request by going to the "Home" tab, clicking on the "View Case" for the specific request, and then sending your question or comment in the correspondence box.



[How will I know whether my request has been approved and when my records will be ready?](#)

You will know when your request has processed when the status of your case changes. You can view the status of your case by going to the "Home" page of the Law Enforcement Online Request System.

Document Upload



[I cannot upload my document.](#)

Please verify that you are submitting a document in the following format: PDF, JPG, PNG, DOC, DOCX.